



**Math  
Mechanic**

WE TEACH QUESTIONS

This form consists of three (4) pages, each of which should be signed.

Email address: \_\_\_\_\_

**Parent/Guardian details (if for yourself please fill in this section) :**

Name and Surname \_\_\_\_\_

ID Number \_\_\_\_\_

Tel no (H) \_\_\_\_\_

Tel no (W) \_\_\_\_\_

Cell no \_\_\_\_\_

Physical Address \_\_\_\_\_

Postal Address \_\_\_\_\_

**Student/Learner Details**

Name and Surname \_\_\_\_\_

Grade \_\_\_\_\_

School \_\_\_\_\_

Language \_\_\_\_\_

Date of Birth \_\_\_\_\_

Learner email address (if applicable) \_\_\_\_\_

Learner Cellphone (if applicable) \_\_\_\_\_

**Terms and Conditions**

- Please take note: Payment for all our packages is by Debit Order only, after the first month. For the first month the payment is by EFT, within 7 (seven) days of the assistance commencing.

Bank details for EFT:

Internet Learning Solutions  
FNB  
Acct no: 628 867 983 66  
Branch: 250 655 (Centurion Mall)  
Cheque  
Ref: Learner name

- This Debit Order instruction will be valid until cancelled. Renewals will be automatic unless cancelled in writing.
- All payments are for the month in advance. If you are unsatisfied with our services or products you can give a cancellation notice of 30 calendar days. Failure to cancel the first Debit Order will be assumed to be confirmation of the agreement.
- It remains the responsibility of the applicant to make use of any products or services presented or made available by InternetLearningSolutions. InternetLearningSolutions cannot make any guarantees of academic performance.
- Debit Orders are drawn on the first of each month, unless arranged differently
  - Debit Order Date other than the 1st of a month \_\_\_\_\_
- The Debit Order may not be cancelled prematurely. A penalty of R100 will be added if the Debit Order is unsuccessful and/or if the user stops payment at the Bank. InternetLearningSolutions may initiate procedures to recover funds if this clause is breached.
- The applicant (of this form) agrees to notify InternetLearning in writing if any details on this form should change, and also to stay up to date with any Terms & Conditions that may change from time to time.
- The applicant (of this form) authorizes InternetLearningSolutions or its nominee to draw the relevant amount(s) from the given Bank Account. A reference of "MathMec" will show on the clients' bank statements.  
The applicant confirms that all the details are correct.

- Copyright of all material belongs to its respective owners, and all rights are reserved. Duplication or reselling of any Intellectual Property without authorization is strictly forbidden.
- InternetLearningSolutions reserves the right to make changes to the way in which products or services are offered.
- Mathematics, specifically, is not a learning subject, but a field in which development (and practice) is necessary. The learners should be brain fit.  
This implies that it is not sufficient to try and learn skills shortly before tests and exams, and it is expected that a learner will be busy with the material on offer on a regular basis. This condition also extends to the fact that InternetLearning cannot make promises as to how quickly any questions will be answered, but all questions are welcome and explanations will be offered as fast and as far possible.
- It is the recommendation of InternetLearningSolutions that learners should stay busy with the online material even during holidays. The undersigned agrees to understanding the importance thereof.
- The applicant to this form consent to any charges that may accrue due to non-payment or rejected debit-orders to be drawn from this account, alternatively to arrange for payment thereof with any debt-collector that InternetLearningSolutions may opt to appoint for this purpose.
- Confirmation of Application and Instruction to Debit
  - This form is considered to be a binding instruction for the Application between you and InternetLearningSolutions or its nominees (MATHmechanic), as well as the Debit Order instruction..
- Subscription to InternetLearningSolutions will renew automatically each month unless cancelled in writing by the undersigned with a minimum 30 calendar day notice period.

### Bank details for Debit Order

Name (and Surname) of Account Holder \_\_\_\_\_

ID Number of Account Holder \_\_\_\_\_

Bank Name \_\_\_\_\_

Account Number \_\_\_\_\_

Branch Code \_\_\_\_\_

Type of Account \_\_\_\_\_

Agreed to by (Your name please) \_\_\_\_\_

on this date: \_\_\_\_\_

### Security Question:

Please provide a question and answer of something only you will know, to prove that this form was filled in by you, and for us to be able to check that we are speaking to the correct and authorized person when we have to call you. \_\_\_\_\_

### Products/Services (Please tick to indicate your choice):

**Back to Basics program:**

This package focuses on the regular and weekly completion of the online material with video-support, and access to a grade WhatsApp group to chat to the Mathmechanic for five days a week, 15 hours per week (Monday to Friday 14h00 – 17h00) about any issues or help with the Baseline Tests or Videos on display. These questions will be answered using videos where required - R350pm (Please note that this package does not provide for assistance with questions not related to the Baseline Tests and/or enrolment for videos, i.e. homework questions and questions from past papers are excluded)

**HomeworkHelper program:**

This package includes the Back to Basics program with the added opportunity for the learner to ask individual questions as well, i.e. help with homework or past papers, with the exception that the learners will have their own private and personal WhatsApp groups with the MATHmechanic (at least one parent will also be required to be on this group) and questions may also be discussed using chats (not only videos) which may result in quicker responses and answers – R700pm

Who told you about the InternetLearning eLearning packages (or where did you find out about it)?

\_\_\_\_\_



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**On this following page a compulsory form is provided.  
Without this form InternetLearningSolutions will not be able to get into a working  
relationship with you**

**MATHMECHANIC DEBIT ORDER MANDATE**

FRB Minimum Requirements for Written Authority and Mandate for Debit Payment Instructions

**A. Authority**

Given by (name of Accountholder): \_\_\_\_\_

Address: \_\_\_\_\_

Bank Branch and Code: \_\_\_\_\_

Account Number: \_\_\_\_\_

Type of Account (delete that which is not applicable): *Current (cheque) / Savings / Transmission*

Amount: \_\_\_\_\_

Date: \_\_\_\_\_

To (name of beneficiary): InternetLearning (on behalf of MathMechanic)

Abbreviated Name as Registered with the Bank: Mathmec

Beneficiary's Address: Zuiderzicht, 12 Oyster Str, Zwartkops, Centurion

This signed Authority and Mandate refers to our contract dated \_\_\_\_\_ ("the Agreement" – today's date).

I hereby authorise Phakama Administration Services (Pty) Ltd on behalf of Mathmechanic to issue and deliver payment instructions to your Banker for collection against my above-mentioned account at my above-mentioned Bank (or any other bank or branch to which I may transfer my account) on condition that the sum of such payment instructions will never exceed my obligations as agreed to in the Agreement and commencing on \_\_\_\_\_ and continuing until this Authority and Mandate is terminated by me by giving you notice in writing of not less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address as indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered as follows:  
*monthly, bi-monthly, three monthly, six monthly, annually, weekly, bi-weekly* (delete that which is not applicable).

In the event that the payment day falls on a Sunday, or recognised South African public holiday, the payment day will automatically be the preceding ordinary business day.

Payment Instructions due in December may be debited against my account on \_\_\_\_\_.

I understand that the withdrawals hereby authorised will be processed through a computerised system provided by the South African Banks. I also understand that details of each withdrawal will be printed on my bank statement. Such must contain a number, which must be included in the said payment instruction and if provided to me should enable me to identify the Agreement. This number must be added to this form in Section E before the issuing of any payment instruction.

**B. Mandate**

I acknowledge that all payment instructions issued by you shall be treated by my above-mentioned Bank as if the instructions have been issued by me personally.

**C. Cancellation**

I agree that although this Authority and Mandate may be cancelled by me, such cancellation will not cancel the Agreement. I shall not be entitled to any refund of amounts which you have withdrawn while this Authority was in force, if such amounts were legally owing to you.

**D. Assignment**

I acknowledge that this Authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_.

\_\_\_\_\_  
(Signature as used for operating on the account)

\_\_\_\_\_  
(Assisted By (if applicable))

**E. Agreement Reference Number**

This Agreement reference number is **MATHMEC** followed by your policy number once issued.



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## Conduct Rules and Agreement

In order for the MATHmechanic's e-Learning to reach its full potential, it is important that the parent acknowledge and agree on the following:

- Your child will have 15 hours per week in which to ask questions, with the MATHmechanic ready on the other side (Monday to Friday 14h00 – 17h00). Above this the WhatsApp groups are open 24/7 and questions will be answered as soon as possible.
- It is preferable that your child show the homework to the MATHmechanic (if enrolled on the HomeworkHelper package), for the accuracy of the answers to be checked.
- The baseline tests should preferably be done on a weekly basis, with focus on work that is not being done in class, and that was covered before, also taking into account work from previous grades.
- It is the responsibility of the child and parent to check in with the MATHmechanic regularly. Failing this will result in growth in results in Mathematics not being what it is supposed to or can be. The key words here are “*regular*”, “*show homework*” and “*ask lots of questions*”.
- Other conduct rules may be found on our website.
- **Parents may opt for a specific time every week that will be scheduled for an interaction with their child, bearing in mind that this arrangement is for the constant and regular interaction on the various platforms provided by the MATHmechanic, not a dedicated and isolated class, but there will be at a minimum a specific time each week that will be diarised for interaction with the MATHmechanic.**

Preferred day and time: \_\_\_\_\_

Signed: \_\_\_\_\_

Date: \_\_\_\_\_